Accessibility Commitment and Conformance

Class Creator is committed to providing an inclusive and accessible experience for all users. We are aligning our accessibility efforts with the **Web Content Accessibility Guidelines (WCAG) 2.1**, with an initial focus on establishing and validating conformance with **Level A success criteria**, followed by progressive alignment with applicable **Level AA success criteria**.

Accessibility considerations are incorporated into our design, development, testing, and quality assurance processes. Class Creator's structured accessibility program includes automated testing with Deque Axe, manual accessibility reviews, keyboard testing, screen reader validation, remediation tracking, and ongoing verification activities.

At the time of publication, **Class Creator is actively assessing and remediating accessibility requirements against WCAG 2.1 Level A and does not yet claim full conformance with WCAG 2.1 Level A or Level AA**. Our initial objective is to address and validate applicable Level A requirements as the baseline for accessibility, with **WCAG 2.1 Level AA as a subsequent accessibility goal**.

Accessibility improvements will continue to be identified, prioritized, remediated, and validated as part of our ongoing product development and platform modernization activities.

Features Used to Enhance Accessibility

Class Creator incorporates accessibility features and development practices including:

- Semantic HTML and logical content structure.
- Keyboard-accessible navigation and interactive controls.
- Appropriate use of ARIA attributes where required.
- Accessible forms with associated labels and instructions.
- Focus management and visible focus indicators.
- Alternative text for meaningful non-text content.
- Accessible dialogs and landmark regions.
- Logical heading structures and navigation hierarchy.
- Screen reader compatibility.
- Consistent navigation and interaction patterns.

Ongoing Accessibility Initiatives

Our accessibility improvement program includes:

- Continuous review of WCAG guidance and accessibility best practices.
- Ongoing accessibility assessment and remediation through internal audits, development activities, and quality assurance processes.
- Regular testing using Deque Axe, screen reader validation, keyboard navigation testing, browser accessibility tools, and regression testing.
- Monitoring and prioritisation of accessibility findings identified through testing, internal reviews, and user feedback.
- Collaboration with customers and users to investigate reported accessibility issues and validate remediation outcomes.
- Integration of accessibility considerations into future platform enhancements and modernization initiatives.

WCAG Accessibility Improvements

Accessibility improvements implemented to date include:

WCAG Criteria	Accessibility Improvements
1.1.1 Non-text Content	Added alternative text for images, logos, and meaningful visual content.
1.3.1 Info and Relationships	Improved form labels, headings, navigation landmarks, table accessibility, and content structure.
1.4.1 Use of Color	Reduced reliance on colour-only indicators for links and interactive elements.
2.1.1 Keyboard	Added keyboard accessibility for custom controls and previously non-native interactive elements.
2.4.3 Focus Order	Improved logical focus management and keyboard navigation flow.
3.1.1 Language of Page	Implemented language declarations to improve assistive technology support.
3.3.1 Error Identification	Enhanced validation and error messaging.
3.3.2 Labels or Instructions	Added accessible labels and instructions to forms and user inputs.
4.1.2 Name, Role, Value	Corrected ARIA implementations and improved accessible names for controls and dialogs.
4.1.3 Status Messages	Partially Implemented announcements for dynamic error and status messages.

Additional remediation has included:

- Enhanced accessibility of sortable data tables.

- Improved accessibility of modal dialogs.
- Accessible iframe titles and embedded content.
- Reduced console and interaction issues affecting assistive technology users.
- Accessibility enhancements to shared navigation and application framework components.
- General robustness and usability improvements.

Known Limitations and Accessibility Roadmap

Class Creator continues to improve accessibility across the platform. While significant WCAG 2.1 AA remediation has been completed, some accessibility limitations remain under active review.

Accessibility Roadmap Items

The following areas remain on the accessibility roadmap:

WCAG Criteria	Status
1.4.3 Contrast (Minimum)	Theme and branding review in progress.
1.4.11 Non-text Contrast	Planned platform-wide review.
1.3.5 Identify Input Purpose	Ongoing evaluation.
2.5.3 Label in Name	Ongoing validation.
3.3.3 Error Suggestion	Further review planned.

Legacy Components and Modernization

Some accessibility limitations remain within our application codebase and third-party components, including:

- ui-select
- uib-typeahead
- SweetAlert
- dir-pagination
- Embedded YouTube controls

Where practical, accessibility enhancements have been implemented. Remaining limitations have been documented and incorporated into the platform modernization roadmap, which includes progressive replacement of legacy components with modern accessible alternatives.

Accessibility requirements form a key consideration in all modernization and redevelopment activities.

Accessibility Testing Methodology

Class Creator uses a combination of automated and manual testing methods to evaluate accessibility, including:

- Deque Axe automated accessibility scanning.
- Manual keyboard-only navigation testing.
- Screen reader testing and validation.
- Browser accessibility inspections and developer reviews.
- Quality assurance verification and regression testing.
- Investigation and validation of user-reported issues.

Accessibility findings are tracked, prioritized, remediated, and validated through the software development lifecycle.

Additional Information

Class Creator maintains a continuous process for identifying, prioritizing, remediating, and validating accessibility findings. Issues identified through automated testing, internal reviews, manual testing, or customer feedback are assessed based on user impact and incorporated into the product roadmap.

We are currently developing an Accessibility Conformance Report (ACR) based on the VPAT framework to provide more detailed documentation of our assessment against WCAG 2.1 Levels A and AA. The ACR remains a work in progress and has not yet undergone independent third-party accessibility assessment.

Accessibility Feedback

We welcome feedback regarding the accessibility of Class Creator.

If you encounter an accessibility barrier, experience difficulty accessing content, or have suggestions for improving accessibility, we encourage you to contact our support team. Feedback is reviewed, investigated, and incorporated into our ongoing accessibility improvement program.

Continuous Improvement

Accessibility is an ongoing commitment for Class Creator. Through automated testing, manual evaluation, user feedback, and structured remediation activities, we continue to improve accessibility across the platform and work toward broader WCAG 2.1 Level AA conformance.

Accessibility is considered a shared responsibility across Product Management, Development, Quality Assurance, Customer Success, and Support teams and remains an integral component of our product strategy and development lifecycle.